

Wilson HTM Brisbane to the Gold Coast - 100km and Wilson HTM Logan to the Gold Coast - 60km Cycle Challenge

10 October 2010

As a volunteer it is your aim to be helpful and friendly to the riders and other volunteers and to work efficiently with your team to contribute to the success of the ride.

Job Description – Transport Marshals

Location: Finish Site, Southport

Duration of Position: Sunday 10 October 10.00am – 3.00pm

Reporting Relationship: Transport Coordinator

Role: To be part of the transport team:

- Assisting the transport coordinator with directing cyclists to the relevant transport destinations Helensvale Train Station or South Bank/RNA showgrounds. Ensuring cyclists place their bikes onto the correct truck and then directing cyclists to then board the corresponding bus.

Experience & Skills required

- Ability to work within a team environment (essential)
- Ability to think clearly, act responsibly under all conditions and respond quickly to changing situations (essential)
- Excellent communication & customer service skills (essential)

General Information

- You will be serving customers – positive attitude welcome
- Enclosed toe footwear is essential
- Any serious problems or concerns should be referred to your team leader
- Not all customers might be happy, so please be patient and remain courteous
- Volunteers should come prepared for all weather elements (i.e. dress in layers, bring waterproof clothing, sunscreen and hat)
- Positions may require you to be on your feet for long periods at one time therefore comfortable footwear is essential
- All volunteers are required to sign in and out during any period of work
- You will be required to attend the following General briefing session
 - Saturday 2 October at 11.00am – 12noon
 - T-shirt and further information will be discussed

Sun Exposure: Low to Medium (depending on activity)

Physical Activity: Low

Benefits:

- Event volunteer t-shirt (must be worn on event day)
- Insurance cover
- Certificate of appreciation
- Opportunity to work on one of Queensland's largest bike ride
- Valuable experience in mass participation events
- If working longer than four hours a meal will be provided

For More Information

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