

Wilson HTM Brisbane to the Gold Coast - 100km and Wilson HTM Logan to the Gold Coast - 60km Cycle Challenge

10 October 2010

As a volunteer it is your aim to be helpful and friendly to the riders and other volunteers and to work efficiently with your team to contribute to the success of the ride.

Job Description – Transport Bookings

Location: Finish Site, Southport

Duration of Position: Sunday 10 October 8.00am – 2pm

Reporting Relationship: Transport Booking Coordinator

Role: To be part of the transport team:

- Distributing pre-booked transport tickets to cyclists and standby bookings from cyclists for transport options offered by Bicycle Queensland for themselves and their bikes

Experience & Skills required

- Ability to work within a team environment (essential)
- Ability to think clearly, act responsibly under all conditions and respond quickly to changing situations (essential)
- Excellent communication & customer service skills (essential)

General Information

- You will be serving customers – positive attitude needed
- Enclosed toe footwear is essential
- Any serious problems or concerns should be referred to your team leader
- Not all customers might be happy, so please be patient and remain courteous
- Volunteers should come prepared for all weather elements (i.e. dress in layers, bring waterproof clothing, sunscreen and hat)
- Positions may require you to be on your feet for long periods at one time therefore comfortable footwear is essential
- All volunteers are required to sign in and out during any period of work
- You will be required to attend the following General briefing session
 - Saturday 2 October at 11.00am – 12noon
 - uniform and further information will be discussed

Sun Exposure: Low

Physical Activity: Low

Benefits:

- Event volunteer t-shirt (must be worn on event day)
- Insurance cover
- Certificate of appreciation
- Opportunity to work on one of Queensland's largest bike ride
- Valuable experience in mass participation events
- If working longer than four hours a meal will be provided

For More Information

Barb Sponza

07 3844 1144/ 0407 507 755

volunteer@bq.org.au