

Wilson HTM Brisbane to the Gold Coast - 100km and Wilson HTM Logan to the Gold Coast - 60km Cycle Challenge

10 October 2010

As a volunteer it is your aim to be helpful and friendly to the riders and other volunteers and to work efficiently with your team to contribute to the success of the ride.

Job Description – Start Site Marshals

Location: South Bank and surrounding area, South Brisbane

Duration of Position: 4.00am – 7.00am

Role: The Start Site Marshals are based at South Bank. They are responsible for providing directional assistance for the riders taking part in the various rides.

Team Leader: Start Site Coordinator – Start

Experience & Skills required

- Ability to work as part of a team
- Excellent communication & customer service skills (essential)
- Ability to work in a stressful environment (essential)
- Ability to think clearly, act responsibly under all conditions and respond quickly to changing situations (essential)
- A friendly and approachable demeanour
- Basic knowledge of road safety
- Ability to motivate others

General Information

- You will be interacting with riders and other volunteers – happy faces and positive attitude needed
- Any serious problems or concerns should be referred to your team leader
- Not all customers might be happy, so please be patient and remain courteous
- Enclosed toe footwear is essential
- Volunteers should come prepared for all weather elements (i.e. dress in layers, bring waterproof clothing and sunscreen)
- Positions may require you to be on your feet for long periods at one time therefore comfortable footwear is essential
- All volunteers are required to sign in and out during any period of work
- You will be required to attend one of the following briefing sessions:
 - Tuesday 28 September 2010, West End at 6.30pm or
 - Saturday 2 October 2010, West End at 1pm – 2pm
 - T-shirt and further information will be discussed
- A Safety vest will be issued to you and need to be returned at the end of the event.
- A detailed map of your position will be emailed to you prior to the event.

Sun Exposure: Very likely. Marshals will often be in the sun and without facilities, so sun protection and proper hydration is important.

Physical Activity: Low

Benefits:

- Event volunteer t-shirt (must be worn on event day)
- Insurance cover
- Certificate of appreciation
- Opportunity to work on one of Queensland's largest bike ride
- Valuable experience in mass participation events
- If working longer than four hours a meal will be provided

For More Information

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