

# **Wilson HTM Brisbane to the Gold Coast - 100km and Wilson HTM Logan to the Gold Coast - 60km Cycle Challenge**

## **10 October 2010**

*As a volunteer it is your aim to be helpful and friendly to the riders and other volunteers and to work efficiently with your team to contribute to the success of the ride.*

### **Job Description – Shuttle Truck Drivers**

**Location:** Finish Site, Southport and travelling to Helensvale train station

**Duration of Position:** Sunday 10 October 10.00am – 3.00pm

**Reporting Relationship:** Transport Coordinator

**Role:** To be part of the transport team:

- Driving the shuttle trucks to and from Helensvale train station (transporting the riders' bikes to Helensvale train station).
- Assisting in unloading of riders' bikes at Helensvale train station.

#### **Experience & Skills required**

- Ability to show great care in loading/unloading bikes correctly
- Manual licence essential
- Ability to work within a team environment (essential)
- Ability to think clearly, act responsibly under all conditions and respond quickly to changing situations (essential)
- Excellent communication & customer service skills (essential)

#### **General Information**

- You will be serving customers – happy faces and positive attitude needed
- Enclosed toe footwear is essential
- Any serious problems or concerns should be referred to your team leader
- Not all customers might be happy, so please be patient and remain courteous
- Volunteers should come prepared for all weather elements (i.e. dress in layers, bring waterproof clothing, sunscreen and hat)
- Positions may require you to be on your feet for long periods at one time therefore comfortable footwear is essential
- All volunteers are required to sign in and out during any period of work
- You will be required to attend the following General briefing session
  - Saturday 2 October at 11.00am – 12noon
  - uniform and further information will be discussed

**Sun Exposure:** Medium

**Physical Activity:** Medium to high (unloading bikes from the shuttle trucks)

#### **Benefits:**

- Event volunteer t-shirt (must be worn on event day)
- Insurance cover
- Certificate of appreciation
- Opportunity to work on one of Queensland's largest bike rides
- Valuable experience in mass participation events
- If working longer than four hours a meal will be provided

#### **For More Information**

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