

# Wilson HTM Brisbane to the Gold Coast - 100km and Wilson HTM Logan to the Gold Coast - 60km Cycle Challenge

## 10 October 2010

*As a volunteer it is your aim to be helpful and friendly to the riders and other volunteers and to work efficiently with your team to contribute to the success of the ride.*

### Job Description – General Run Around

**Location:** South Bank

**Duration of Position:** Sunday 10 October 4.00am – 7am

**Reporting Relationship:** Site Coordinator

**Role:** To be part of a problem solving team to ensure the event runs smoothly. This role will require diverse duties and a hands on attitude. General duties can include, but may not be restricted to:

- Deployment to a various of positions eg marshal, cloakroom, merchandise etc
- Running errands as they arise
- Assisting with set-up/ pack-up if required
- Assisting site coordinator to ensure the site runs smoothly
- Identify problems and solutions to ensure safety of all involved and the continuation of the event

#### Experience & Skills required

- Ability to work within a team environment (essential)
- Ability to think clearly, act responsibly under all conditions and respond quickly to changing situations (essential)
- Excellent communication & customer service skills (essential)

#### General Information

- You will be serving customers – happy faces and positive attitude needed
- Enclosed toe footwear is essential
- Any serious problems or concerns should be referred to your team leader
- Not all customers might be happy, so please be patient and remain courteous
- Volunteers should come prepared for all weather elements (i.e. dress in layers, bring waterproof clothing and sunscreen)
- Positions may require you to be on your feet for long periods at one time therefore comfortable footwear is essential
- All volunteers are required to sign in and out during any period of work
- You will be required to attend one of the following Marshal briefing sessions
  - Saturday 2 October, 2010 at West End – 1-2pm or
  - T-shirt and further information will be discussed

**Sun Exposure:** Low to Medium (depending on activity)

**Physical Activity:** Moderate to high (depending on activity)

#### Benefits:

- Event volunteer t-shirt
- Insurance cover
- Certificate of appreciation
- Opportunity to work on one of Queensland's largest bike ride
- Valuable experience in mass participation events
- If working longer than four hours a meal will be provided

#### For More Information

Barb Sponza

07 3844 1144/ 0407 507 755

[volunteer@bq.org.au](mailto:volunteer@bq.org.au)